

05

01

RECEIPT OF PURCHASE ORDER

Order is entered into system.

"Welcome Package" is sent by a Project Coordinator.

Tentative installation date is set

(based on schedule and contingent upon milestones)

02 03

2ND MILESTONE TEST MODULE SETUP

Customer receives test module.

Set-up module on site, then notifies the Project Coordinator to begin testing.

3RD MILESTONE COMMUNICATION TEST

04

Confirm communication with module on site.

If the communication test:

PASSED: The remaining modules on your order are programmed and shipped.

FAILED: Your I.T. assistance will be required before proceeding.

ALL SYSTEMS GO! INSTALLATION

Rees field engineers arrive on your installation date to complete the project.

For self-installations. customer can finish installing the remaining modules.



1ST MILESTONE

COLLECT PROJECT

DETAILS

Welcome Package documents

are completed and returned by

customer.

(ie. Network Info, Pre-install

Questionnaire, Programming

Matrix)

Test module is programmed and

shipped to site.

ReesCloud node is created and

configured with the info provided.





